

This session is eligible for 1 Contact Hour.

For these hours to appear on your certificate, you must:

- Have your badge scanned at the door
- Attend $90 \%$ of this presentation
- Fill out the online evaluation for this session



## Breaking Down the Barriers

- Pushback on labor productivity tracking




## In Reality

- Accurate project forecasting
- Early warning of labor areas of concern

- Compilation of accurate estimating production bid units
- Engagement of the team in the end result




## How to Evaluate Performance

- Field Leaders are evaluated by: - Productivity
- Project Managers are evaluated by:
- Margin Gain or Fade


Can either of these parties be successful without the other?


## Cost Types and Cost Codes



NECA


Cost types enable tracking of total installed cost by function or department

- Field Labor
- CAD / Detailing Labor
- Prefabrication Labor
- Labor Burden

Materials

- Equipment
- Subcontractors
- Other


Cost codes enable "trackability" of project

- Phases
- Areas
- Tasks
$\underset{\substack{\text { xing } \\ \text { Costode } \\ \text { exanple }}}{\substack{\text { Nectanial cost } \\ \text { codexample }}}$





## Labor Budget Structural Limitations

- No single labor budget item shall exceed 5\% of the total labor hours on the project
- Example - If conduit makes up $30 \%$ of labor hours on the job, split the job into six areas with the same cost codes in each areas



## Keep It Simple - Set Up For Success



Only Add Complexity if Needed

300 Wall Rough
301 Wall Rough in Conduit
302 Wall Rough in MC
303 Wall Rough in Flex


## Why is Earned Value Important?

| Estimated <br> Labor Hours | Actual <br> Labor Hours | Variance in <br> Hours | Projected <br> Labor Hours |
| :---: | :---: | :---: | :---: |
| 1,000 | 500 | 500 | $?$ |

How is this job performing? What is the projected labor?


## Reporting Both Quantities and Associated Hours

| Estimated <br> Labor Hours | Actual <br> Labor Hours | Variance in <br> Hours | Projected <br> Labor Hours |
| :---: | :---: | :---: | :---: |
| 1,000 | 500 | 500 | $?$ |


| How is this job performing? What is the projected labor? |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Estimated <br> Units | Act. Installed <br> Units | Est. <br> Labor <br> Hours | Act. <br> Labor <br> Hours | Projected <br> Labor <br> Hours |  |
| 100 | 25 | 1000 | 500 | $?$ |  |

Any difference?

## 

## Reporting Both Quantities and Associated Hours

$\left.$| Estimated <br> Labor Hours | Actual <br> Labor Hours | Variance in <br> Hours | Projected <br> Labor Hours |  |
| :---: | :---: | :---: | :---: | :---: |
| 1,000 | 500 |  | 500 | $?$ |
| Estimated | Act. Installed | Est. <br> Units | Labor <br> Hours | Act. <br> Labor <br> Hours | | Projected |
| :---: |
| Labor |
| Hours | \right\rvert\,



## Earned Value - The Industry Standard

- Practical way to provide feedback
- Single productivity metric for:
- One Activity
- Group of Activities
- Job
- Group of Jobs
- Division
- Total Company
- Adds objectivity to your cost to complete projections


## 




## Using Earned Value

From the Budget:

- Estimated units or quantities for key items in the budget
- Estimated man-hours for each item in the budget


## From the Field:

- Installed units or quantities for key items in the budget
- Percent complete for all other items in the budget
- Actual man-hours for each item in the budget



## Earned Hours - Formulas To Know



## Earned Value Workshop - Scenario

- You are the project manager, and you are scheduled to meet with your boss to report on the status of your project
- Specifically, he wants a summary of labor productivity to date as well as projected labor hours and labor costs at completion
- You have thoroughly walked the project with the superintendent and are satisfied that the quantities (or percent complete) reported from the field are accurate



## Earned Value Workshop - Assignment

- Review the summarized information from the project budget (Exhibit One)
- Review the summarized information from timecards and quantity reports (Exhibit Two)
- Complete the earned value summary report (Exhibit Three)



| Exhibit Two: Summarized Information |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| NECA | from Timecards and Quantity Reports |  |  |  |
| HILADELPHIA |  | Hours Reported JTD | Units or Percent Installed JTD | Unit of Measure |
|  | Activity A | 4,000 | 40,000 | SF |
|  | Activity B | 2,500 | 25,000 | LF |
|  | Activity C | 2,400 | 600 | EA |
|  | Activity D | 300 | 30.00\% | LS |
|  | Activity E | 300 | 10.00\% | LS |
| NECA <br> TRADE SHOW | Total | 9,500 |  |  |

Exhibit Three: Earned Value Summary Report


Earned Value Summary Report - Start with Known Values


Earned Value Summary Report-Calculate \% Complete


Earned Value Summary Report-Calculating Earned Hours


Earned Value Summary Report-Calculating Productivity

| A | B |  | D |  | F | G | $\begin{gathered} \hline \text { H } \\ \text { F/B } \end{gathered}$ | $\begin{gathered} 1 \\ (F / B) \times D \end{gathered}$ |  | $\begin{gathered} \hline K \\ 1 / J \end{gathered}$ | $\begin{gathered} \mathrm{L} \\ (\mathrm{~J} / \mathrm{F}) * \mathrm{~B} \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | BUDGETED |  |  |  | ACTUAL |  |  |  |  | PRODUCTIVITY | PROJECTED |
| Activity Units |  | Hours |  |  | Units | UOM | Units Inst. or \% Comp. | Earned Hrs. | Act. Hours | Earned/Actual | Hours |
| A | 100000 | SF | 8000 |  | 40000 | SF | 40.00\% | 3200 | 4000 | 0.80 |  |
| B | 50000 | LF | 6000 |  | 25000 | LF | 50.00\% | 3000 | 2500 | 01.20 |  |
| c | 1000 | EA | 4000 |  | 600 | EA | 60.00\% | 2400 | 2400 | 01.00 |  |
| D | 1 | LS | 1000 |  | 30.00\% | LS | 30.00\% | 300 | 300 | 01.00 |  |
| E | 1 | LS | 1000 |  | 10.00\% | Ls | 10.00\% | 100 | 300 | 0.33 |  |
| TOTAL |  |  | 20000 |  |  |  |  | 9000 | 9500 | 0.95 |  |

Earned Value Summary Report-Calculating Projected Hours


Putting It All Together - Adding Conditional Formatting

| A | B | C | D | E | F | G | $\begin{gathered} \mathrm{H} \\ \mathrm{~F} / \mathrm{B} \end{gathered}$ | $\begin{gathered} 1 \\ (F / B) \times D \end{gathered}$ |  | $\begin{gathered} \hline \mathrm{K} \\ \mathrm{I} / \mathrm{J} \end{gathered}$ | $\begin{gathered} \mathrm{L} \\ (\mathrm{~J} / \mathrm{F}) * \mathrm{~B} \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | BUDGETED |  |  |  | ACTUAL |  |  |  |  | PRODUCTIVITY | PROJECTED |
| Activity | nits UOM |  | Hours |  | Units | UOM | Units Inst. or \% Comp. | Earned Hrs. Act. Hours |  | Earned/Actual | Hours |
| A | 100000 | SF | 8000 |  | 40000 | SF | 40.00\% | 3200 | 4000 | 0.80 | 10000 |
| B | 50000 | LF | 6000 |  | 25000 | LF | 50.00\% | 3000 | 2500 | 1.20 | 5000 |
| c | 1000 | EA | 4000 |  | 600 | EA | 60.00\% | 2400 | 2400 | 1.00 | 4000 |
| D | 1 | LS | 1000 |  | 30.00\% | Ls | 30.00\% | 300 | 300 | 1.00 | 1000 |
| E | 1 | LS | 1000 |  | 10.00\% | LS | 10.00\% | 100 | 300 | 0.33 | 3000 |
| TOTAL |  |  | 20000 |  |  |  |  | 9000 | 9500 | 0.95 | 23000 |

## Exhibit Three: Earned Value Summary Report <br> - Accurate Example



Exhibit Three: Earned Value Summary Report - Pessimistic Quantities Example



## Budgets

Everyone on the team must understand the description, quantities, hours, and unit of measure of each budget item


## Short Interval Plans

NECA
PHILADELPHIA
SEPT $29-0 C T 2,2023$
3 3 week look aheads are done to communicate the plan including materials,
equipment, tools, other needs that are not yet on site for the work, as well as production targets



## Quantity Reporting



- This allows an analysis of planned quantity to install versus actual quantity installed

| Activites Plannef for week startuc: 33042019 |  |  | Budget |  | Previous JTo |  |  | Week Target |  | Weekactual |  | лто |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Phase Code | Descripition | Area | Quantity | um | Quantit | un | \% comp | per lan | pertime | Quantit | um | \%comp |
| 00-00-703 | DiRECT Job Surervision | 00 | 242600 | HR | 1.59225 | HR | 65.63\% | 40.00 | ${ }^{3875}$ | 4000 | HR | 6728\% |
| 00-00-711 | Safeiv tranng | 00 | 1.00 | HR | 0.00 | HR | 0.00\% | 5.00 | 1275 | 0.00 | нR | 0.00\% |
| 00.0.1-230 | 1 wall roughin | 01 | 7,90700 | $\stackrel{L}{ }$ | 5,37351 | ${ }^{\text {LF }}$ | 6799\% | 0.00 | ${ }^{174.58}$ | 952.09 | $\stackrel{L}{ }$ | 80.00\% |
| 00-01241 | 1 OH Cono 18 sm | 01 | 32,06600 | LF | 28,50.40 | $\stackrel{L}{ }$ | 9000\% | 1.993 .31 | 4,29957 | 641.12 | $\stackrel{\text { L }}{ }$ | 9200\% |
| 00-017.350 | 1 PrNCH WRE Et 8 sm | 01 | 97,74700 | LF | 86,61984 | ${ }^{\text {LF }}$ | 88.2\% | 14.66137 | 1.415.96 | ${ }^{1,352}$ | $\stackrel{1}{ }$ | 90.00\% |
| 00.014.410 | 1 1ІІНтм | 01 | 27700 | EA | 10730 | EA | 3874\% | 0.00 | 17.47 | 1200 | EA | 4307\% |
| 00-01-416 | 1 1fanged limer lehting | 01 | 4,18400 | EA | 1,23600 | EA | 29.54\% | 15228 | 9708 | 10000 | EA | 31.93\% |
| 00-022.241 | 2 HHCoND 18 sm | 02 | ${ }^{11,82400}$ | $\stackrel{L}{ }$ | 11,38798 | $\stackrel{L}{ }$ | 963\% | 19543 | 0.00 | 0.00 | $\stackrel{1}{ }$ | 96,31\% |
| 00-02-410 | 2 LLGHTNG | 02 | 327.00 | EA | 259.52 | EA | 7936\% | 8.9 | ${ }^{31.38}$ | 0.00 | EA | 79.3\% |

Reports by area allow both the field leader and project team to see if labor production goals will be meet, or will fall short, early enough to mitigate if necessary


## It Takes Two - Office and Field

1. Teamwork between the field and the office is critical
2. Information must be accurate both for budget and reporting
3. Impacts are measurable and quantifiable

## Required Field Documentation

1. Short Interval Plan
2. Time Reporting
3. Quantity Reporting
4. Daily Project Report


## Step 1 - Short Interval Plan

- The short interval plan should show work according to the GC or owner's schedule.

| Accivites plamene for week startuc: 201112019 |  |  | Maeerals |  | $\begin{array}{\|c} \substack{\text { Tools } \\ \text { Eqp }} \end{array}$ | Prouction Rate |  | Daily Man hurs |  |  |  |  |  |  | Taget |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Prase Code | Descripion | Area | Source | Staus |  | ary | un | mon | Tue | wed | Thu | fi | sat | Sun | ay | um |
| 00.00703 | Direct joo supervaion | $\infty$ | NA |  | $r$ | 100 | HR | 3 | 3 | 3 | 3 | 3 | - | - | 1500 | HR |
| co-00709 | cleavup | 00 | s | D | $r$ | 100 | нr | 2 | 2 | 2 | 2 | 2 | $\bigcirc$ | 0 | 1000 | нr |
| co-00-711 | samertrannug | - | s | - | $r$ | 100 | HR | 2 | 2 | 2 | 2 | 2 | 0 | 0 | 1000 | нr |
| Conccas 30 | nc Feed wremer Le | nc | $v$ | R | $\stackrel{r}{ }$ | 2256 | LF | 22 | 22 | 22 | 22 | 22 | 0 | 0 | 248125 | $\stackrel{ }{\text { LF }}$ |
| 00.P1-350 | P19ench wremis sm | P1 | $\checkmark$ | R | $r$ | 178.01 | $\stackrel{1}{ }$ | 22 | 22 | 22 | 22 | 22 | 0 | 0 | 19,580.90 | LF |
| Co.P1-4,40 | P1LCgting | ${ }^{\text {P1 }}$ | v | R | r | 053 | ea | 21 | 21 | 21 | ${ }^{21}$ | 21 | - |  | 5534 | EA |

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## Step 2 - Time Reporting

- Time reporting should be accurate.



## Step 3 - Quantity Reporting

- Quantity reporting should be accurate
- Analysis of planned activities versus unplanned must be completed



## Productivity Report - Progress by Area and Phase Code



| (e0022 | mom | ${ }_{1,353}$ If | entorat | -00 | -10 | 000 | - | onew |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | -0.0 | -0.00 | 0,000 | 0.0 | ${ }^{\text {a amowo }}$ |
|  |  |  |  | 0,00 | 0 | -000 | -om | Oamos |
|  |  |  | 10,020a6 | 0,0 | 0.00 | -00 | - $\infty$ | 0.00\% |
|  |  |  | 1/1/2020 | 0.00 | 0.00 | 0.0 | 0.0 | 0.00\% |
|  |  |  |  | n.00 |  | ${ }^{1,30000}$ | ${ }^{1,3000}$ | ${ }^{2900}$ |
|  |  |  | ${ }^{1205 s p r a v}$ | ${ }^{6300}$ | $\underline{68}$ | comen | ${ }^{2.15000}$ | ${ }^{1.127 \%}$ |
|  |  |  | 12122ac | ${ }^{13} 300$ | $\xrightarrow{1328}$ | ${ }^{2302000}$ | 4,45000 | ${ }^{272050}$ |
|  |  |  | 口1/29096 | 1aspol | $\underline{\text { ble }}$ | 27000 | 7,5000 | ${ }^{4389 \%}$ |
|  |  |  | 12/23020 | cos |  | ${ }_{\text {L }}^{123000}$ | , | ${ }^{\text {satamo }}$ |
|  |  |  | O1/902017 | ${ }_{1220}$ | ar | 1,1730 | 11.2820 | nowom |
|  |  |  | 0/1/82017 | 5950 | $\underline{391}$ | poso | ${ }^{12,1430}$ | \%,445 |
|  |  |  | er1z2an7 | ${ }^{12200}$ | $\underline{\text { rexs }}$ | 25000 |  | 897\% |
|  |  |  | (1)/2020 |  | $\xrightarrow{398}$ | , |  |  |
|  |  |  | corsent | ${ }_{2300}$ | om | -os | ${ }_{1}^{162723}$ | geom |
|  |  |  | eppopen | 2250 | am | -om | ${ }_{162720}$ | somem |
| Lator touse e competeme | 1.1.864 |  |  | ${ }^{1,2,580}$ | 888 | $1{ }^{16272} 5$ |  | 92, 2000 |



## Productivity Report by Payroll Week

- Proving the impact

| Week of | Area | Phase | Description | ---- Bugget--.-- |  | --- Hours --- |  | --- euantity --- |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Labor | Puantity un | Actual | Earned | week | Io date | \% com |
| 02/11/2019 | 00 | 00-00-703 | DrRECT Job sufervision | 2,080.00 | 2,080 HR | 14.00 | 20.85 | 20.80 | 1,133.60 | 54.50\% |
|  |  | 00-00-709 | clean up | 470.00 | 470 нR | 9.25 | Hes | 11.75 | 27.65 | 5.50\% |
|  |  | 00-00-711 | Safetr tranng | 374.00 | 374 нR | 9.25 | 0.00 | 0.00 | 374.00 | 100.00\% |
|  | ${ }^{1}$ | 00-01-410 | 01 Luchring | 37.00 | 555 EA | 27.50 | 0.00 | 0.00 | 555.00 | 100.00\% |
|  | nс | 00-NC-360 | nc feed wre \#6 \% L6 | 343.00 | $7,737 \mathrm{LF}$ | 0.00 | 0.00 | 0.00 | 0.00 | 0.00\% |
|  | ${ }^{\text {P1 }}$ | 00-P1-350 | P1 BRNCH WITE $\# 8, ~ S M$ | 366.00 | 65,151 LF | ${ }^{131.00}$ | 933, | 16,613.50 | 61,993.4 | 95.00\% |
|  |  | 00-P1-360 | P1 FEED WRE $\# 6$ a L6 | 97.00 | 4,309 LF | 15.00 | 15.51 | 699.44 | 69.4 | 16.00\% |
|  |  | 00.P1-410 | Pl LIGHTM | 27.00 | 146 EA | 90.00 | 5540 | 20.20 | ${ }^{124.10}$ | 85.00\% |
|  |  | 00.P1-40 | P1 WAll dev | 269.00 | ${ }^{351}$ EA | 0.00 | 0.00 | 0.00 | 0.00 | 0.00\% |

Spent 296 hours. Should have spent 196.8 hours. Impact is 99.2 hours

## 



## Proving The Case Using Field Data - Impacts

1. Short Interval Plan

- Documents what we are supposed to be working on according to the GC or owner schedule

2. Time Reporting

- Record of what we spent our time doing

3. Quantity Reporting

- Record of what we were able to get installed

4. Daily Project Report

- Record of site conditions, delays, and other relevant facts

5. Production Reports

Proving the impact on labor of what we spent versus what we should have spent




## Exception Reporting - Example

1. Show me any cost code on this project that is less than $40 \%$ complete and that forecasts an overrun by more than $15 \%$ of hours


## Team Workflow Defined

## Teamwork and Technology

Moving forward, we must:

- Eliminate the us versus them mentality to pave the way toward true and trusted teamwork.
- Implement technology tools to allow the field to manage its production more effectively.
- Use technology to speed communication between the office and the field in order to eliminate preventable delays and manage change order risk.
- All four important pieces of information to show an impact come from the field. Use technology to simplify the capture and speed the mining of data.
NECA


## Thank You!

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