



The Incredible Power of Empathy



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CONVENTION EDUCATION

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Sympathy vs. Empathy

What's The Difference?



Sympathy

Is a Response



Empathy

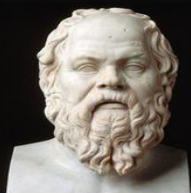
Is About Connection



Everyone Is Fighting A Battle



The Problem?



You don't know what you don't know.

~ Socrates

AZ QUOTES



You Cannot Create Empathy With Policy



Develop A Strategy



Build A Relationship



No Substitute For Effort



Create A Benchmark



